



DUNAMI – Movement | Arts | Wellbeing Privacy Policy

Our contact details

Name: Dr Anna Dako

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Phone Number: 07754 797856

Website: <https://www.dunami-somatics.com/>

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details, including email address and telephone number)
- Website user data and stats when you visit our website (for example, what pages were visited first, how long you spent on the website).
- For Individual Sessions only – notes on the individual sessions for ongoing reference and to support the delivery of continued services.
- Payment transaction information - When making a payment transaction for a course/event/session, your card details are processed securely by Wix Payments. We do not have access to this information. Please see Wix Payments' Privacy Policy: <https://www.wix.com/about/privacy>

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Subscribing to the mailing list and/or website;
- Booking one of our services (for example, individual sessions, workshops, Walks to Wellbeing);
- Contacting us via the website and/or email.

We use the information that you have given us in order to send emails and newsletters, contact you in response to queries and for follow-up questionnaires (where relevant, following workshops/events).

We may share this information with organisations who produce or organise events with us (for example, funding bodies), but only when this is strictly required.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting Dr Anna Dako (anna.a.dako@gmail.com) or by contacting us directly via the website (<https://www.dunami-somatics.com/>).

(b) We have a legal obligation.

(c) We need it to perform a public task.

(d) We have a legitimate interest.

How we store your personal information

Your information is securely stored.

We will keep your personal information for at least 5 years (financial information and the personal data shared with us) to comply with our legal requirements for insurance and tax (HMRC) purposes. After 5 years, this personal information will either be deleted (digital) or shredded (paper).

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at anna.a.dako@gmail.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at anna.a.dako@gmail.com.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>